

Website Terms of Use

These Website Terms of Use (“**Terms**”) govern your access to and use of Arvo Law’s website www.arvolaw.co.uk (the “**Website**”) and all content, features, and services made available through it. Please read these Terms carefully before using the Website. By accessing or using the Website, you confirm that you accept these Terms and agree to be bound by them. If you do not agree, you must cease use of the Website immediately.

These Terms are issued by Arvo Law Limited (registered in England and Wales under company number 17064324) whose registered office is at 128 City Road, London, EC1V 2NX, trading as “**Arvo Law**” (referred to in these Terms as “**Arvo Law**”, “**we**”, “**us**” or “**our**”). References to “**you**” or “**your**” are to the person accessing or using the Website.

1. Interpretation

1.1 For the purpose of these Terms, the following words and phrases shall have the following meanings:

“**Applicable Law**” means all applicable statutes, by-laws, ordinances, subordinate legislation and other laws, including any judicial or administrative interpretation of them, in force from time to time in England and Wales;

“**Client Portal**” means the secure, password-protected area of the Website accessible to registered clients of Arvo Law;

“**Content**” means all text, articles, insights, legal commentary, graphics, images, logos, templates, documents, data and other material published or made available on the Website from time to time;

“**Data Protection Laws**” means the UK General Data Protection Regulation (UK GDPR) and Data Protection Act 2018;

“**Intellectual Property Rights**” means copyright, patent rights, design rights, database rights, trade marks, domain names and all similar or equivalent rights or forms of protection whether registered or unregistered and which subsist or will subsist now or in the future in any part of the world;

“**Personal Data**” has the meaning given to it under the Data Protection Laws;

“**LaaS**” means Legal as a Service;

“**LaaS Agreement**” means an agreement for the provision of LaaS subscription packages;

“**Template Store**” means Arvo Law’s e-commerce part of the Website;

“**Template Store Terms**” means the terms and conditions governing the purchase and use of legal templates from the Template Store;

“**Terms of Business**” means Arvo Law’s terms of business governing the provision of consultancy services to clients; and

“**User**” means any person who accesses or uses the Website.

1.2 Clause and paragraph headings shall not affect the interpretation of these Terms.

1.3 Unless the context otherwise requires, words in the singular shall include the plural and, in the plural, shall include the singular, and a reference to one gender shall include a reference to the other gender.

1.4 Any words following the terms including, include, in particular, for example or any similar expression shall be construed as illustrative and shall not limit the sense of the words, description, definition, phrase or term preceding those terms.

1.5 A reference to a statute or statutory provision is a reference to it as amended, extended or re-enacted from time to time and shall include all subordinate legislation made from time to time under that statute or statutory provision.

1.6 A reference to writing or written includes email.

1.7 Any obligation on a party not to do something includes an obligation not to allow that thing to be done.

2. About the Website

2.1 The Website is operated by Arvo Law, a specialist legal consultancy providing non-reserved legal and commercial advisory services.

2.2 The Website provides information about Arvo Law’s services, articles, insights and legal commentary, access to the Template Store, the LaaS subscription service, a client portal and general enquiry facilities.

2.3 Access to the Website is permitted on a temporary basis. We reserve the right to withdraw, suspend or amend the Website or any Content at any time without notice.

2.4 We may, at our sole discretion, refuse to register a user or to provide access to certain parts of the Website to certain users, or terminate the membership of a registered User without providing reasons for doing so.

2.5 You are responsible for making all arrangements necessary for you to have access to the Website. We cannot guarantee that the transmission of any information over your internet connection will be secure nor can we guarantee that the Website will be compatible with any or all hardware and software that you may use to visit the Website.

3. No Legal Advice or Client Relationship

3.1 The Content published on the Website, including articles, insights and legal commentary, is provided for general informational purposes only. It does not constitute legal advice and should not be relied upon as such.

3.2 The Content reflects the law and regulatory position as at the date of publication. Arvo Law accepts no responsibility for updating any Content to reflect subsequent changes in law, regulation or practice.

3.3 Accessing or using the Website, submitting an enquiry through a contact form, or subscribing to a newsletter does not create a client relationship, a consultant-client relationship or any other professional relationship between you and Arvo Law.

- 3.4 A client relationship with Arvo Law is only formed upon execution of a services or product agreement pursuant to Arvo Law's Terms of Business, LaaS Agreement or Template Store Terms, as applicable.
- 3.5 Arvo Law reserves the right to decline to respond to any enquiry at its absolute discretion.
- 3.6 If you require legal advice tailored to your specific circumstances, you should seek independent legal advice from a suitably qualified legal professional.

4. Specific Service Terms

- 4.1 The following specific terms govern the respective services available through the Website and apply in addition to these Terms:
- (a) **Template Store:** the purchase and use of legal templates from Arvo Law's template store is governed by the Template Store Terms;
 - (b) **Legal as a Service Subscription:** subscription to the LaaS packages is governed by the LaaS Agreement; and
 - (c) **Consultancy Services:** the provision of consultancy services by Arvo Law is governed by the Terms of Business.
- 4.2 In the event of any conflict between these Terms and any of the specific service terms referred to in Clause 4.1, the specific service terms shall prevail in relation to the relevant service.

5. Client Portal

- 5.1 Access to the Client Portal is restricted to registered clients of Arvo Law. You must not attempt to access the Client Portal without authorisation.
- 5.2 You are responsible for maintaining the confidentiality of your login credentials and for all activity that occurs under your account. You must notify Arvo Law immediately if you become aware of any unauthorised use of your account.
- 5.3 Arvo Law reserves the right to suspend or terminate access to the Client Portal at any time, including where you are in breach of these Terms or the applicable specific service terms.
- 5.4 Content accessible through the Client Portal is confidential and is provided solely for your use in connection with your engagement with Arvo Law. You must not share, reproduce or distribute Client Portal content to any third party without Arvo Law's prior written consent.

6. Data Protection

- 6.1 Arvo Law is committed to protecting your personal data and processing it in accordance with the Data Protection Laws.
- 6.2 Our 'Privacy Policy' sets out how we collect, use, store and protect your personal data when you use the Website. Our 'Cookie Policy' sets out how we use cookies and similar tracking technologies. Both policies form part of our overall data protection framework and should be read alongside these Terms.

7. Intellectual Property

- 7.1 All Intellectual Property Rights in and to the Website and its Content, including all articles, insights, legal commentary, templates, methodologies, graphics, logos and other

materials, are owned by or licensed to Arvo Law and are protected by applicable intellectual property laws.

- 7.2 You may access and use the Website and its Content for your own personal or internal business purposes only.
- 7.3 You must not:
- (a) copy, reproduce, republish, upload, post, transmit or distribute any Content without Arvo Law's prior written consent;
 - (b) modify, adapt, translate or create derivative works based on the Content;
 - (c) remove or alter any copyright, trade mark or other proprietary notices from the Content; or
 - (d) use the Content for any commercial purpose without Arvo Law's prior written consent.
- 7.4 Arvo Law's name, logo and trade marks are the property of Arvo Law Limited. Nothing in these Terms grants you any right to use them without Arvo Law's prior written consent.

8. Prohibited Use and Scraping

- 8.1 You must not use the Website in any manner that is unlawful, harmful, fraudulent, or that interferes with or disrupts the Website or its infrastructure.
- 8.2 Without limitation, you must not:
- (a) scrape, crawl, spider, index or otherwise extract any Content from the Website by automated or manual means without Arvo Law's prior written consent;
 - (b) use any automated tool, bot, script, software or process to access, monitor or copy any Content from the Website;
 - (c) use any Content from the Website to train, develop, fine-tune or otherwise inform any artificial intelligence, machine learning or large language model system, whether for commercial or non-commercial purposes;
 - (d) reproduce, republish or redistribute any template, document or other Content obtained from the Website without Arvo Law's prior written consent;
 - (e) attempt to gain unauthorised access to any part of the Website, including the Client Portal or any server, system or database connected to the Website;
 - (f) transmit any unsolicited or unauthorised communications through the Website, including spam or phishing attempts; or
 - (g) use the Website in any way that violates any Applicable Laws.
- 8.3 Arvo Law reserves the right to take such action as it considers appropriate, including legal action, in respect of any breach of this Clause 8.

9. Liability

- 9.1 The Website and its Content are provided on an "as is" and "as available" basis without any warranty or representation of any kind, whether express or implied. To the fullest extent permitted by Applicable Law, Arvo Law excludes all warranties and representations in relation to the Website and its Content.
- 9.2 To the fullest extent permitted by Applicable Law, Arvo Law shall not be liable for:
- (a) any loss or damage arising from your use of or reliance on any Content on the Website (You should not rely on any Content as a substitute for specific legal advice);

- (b) any indirect, consequential, special or incidental loss or damage;
 - (c) loss of profit, revenue, business opportunity, goodwill or anticipated savings;
 - (d) any interruption to or unavailability of the Website; or
 - (e) any loss or damage arising from unauthorised access to or alteration of your data or communications.
- 9.3 Except as expressly set out in these Terms all warranties, representations, conditions and all other terms of any kind whatsoever implied by statute, common law, or otherwise are excluded to the fullest extent permitted by law.
- 9.4 Nothing in these Terms excludes or limits liability for death or personal injury caused by negligence, fraud, or any other liability which cannot lawfully be excluded or limited.

10. Third Party Links

- 10.1 The Website may contain links to third party websites and external resources, including government and regulatory websites such as those operated by His Majesty's Revenue and Customs (HMRC), the Information Commissioner's Office (ICO) and Companies House, as well as Arvo Law's social media channels. Such links are provided for information and convenience only. Arvo Law does not endorse, control or accept responsibility for the content, accuracy, legality or availability of any third party website or resource.
- 10.2 You access third party websites at your own risk and subject to the terms and conditions of those websites. Arvo Law accepts no liability for any loss or damage arising from your use of any third party website.

11. General

- 11.1 **Assignment:** You shall not assign, delegate or transfer any of your rights, liabilities and/or obligations under the Terms without our prior written consent.
- 11.2 **No partnership or agency:** Nothing in these Terms is intended to establish any partnership, joint venture or agency relationship between you and Arvo Law.
- 11.3 **Entire agreement:** These Terms constitute the entire agreement between you and us with respect to the use of the Website and supersede any previous agreements between you and us regarding such subject matter.
- 11.4 **Waiver:** A failure or delay by Arvo Law to exercise any right or remedy under these Terms shall not constitute a waiver of that or any other right or remedy.
- 11.5 **Severance:** If any provision or part-provision of these Terms is or becomes invalid, illegal or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal and enforceable. If such modification is not possible, the relevant provision or part-provision shall be deemed deleted without affecting the validity and enforceability of the remaining Terms.
- 11.6 **Third parties' rights:** These Terms do not give rise to any rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of these Terms.
- 11.7 **Variations:** Arvo Law reserves the right to amend these Terms at any time. Where changes are material, Arvo Law will provide reasonable notice by publishing the updated Terms on the Website and indicating the date on which they take effect.

Your continued use of the Website following the publication of updated Terms constitutes your acceptance of those changes. You should check these Terms periodically to ensure you are aware of any changes. The date at the bottom of these Terms indicates when they were last updated.

- 11.8 **Regulatory Status:** Arvo Law is not authorised or regulated by the Solicitors Regulation Authority (SRA). Arvo Law provides non-reserved legal and commercial advisory services only. Nothing in these Terms or on the Website shall be construed as Arvo Law providing reserved legal activities or acting as a regulated law firm.

12. Governing law and jurisdiction

- 12.1 These Terms and any dispute or claim arising out of or in connection with it or its subject matter or formation shall be governed by and construed in accordance with the laws of England and Wales.
- 12.2 Each party irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim arising out of or in connection with these Terms.

13. Contact Us

- 13.1 If you have any questions about these Terms or wish to contact Arvo Law in connection with the Website, please contact us at: info@arvolaw.co.uk

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